



ISSUE 1



JANUARY 2015

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DIRECTOR'S PAGE



REED FOWLER joined the city in 1984 as the Wastewater General Superintendent. After serving in a variety of leadership positions within the Wastewater Division, Reed was appointed Director of Public Works in May 1999.

Education:

Business Administration, CNU Masters in Public Administration, ODU

Professional Memberships:Phi Kappa Phi, Past President of APWA Mid-Atlantic Chapter

Welcome to the first edition of "In The Works at Public Works" the Public Works Department's official newsletter. Each quarterly issue will share division news and accomplishments, spotlight top performers and cover industry news. In this first issue you will be introduced to each division, who they are and what they do to keep the city running.

Public Works is one of the largest City Departments with 445 extremely dedicated employees. Our FY 15 budget is \$63.5 MILLION; we will spend \$173,972.60 EVERY DAY keeping our streets clean, greening the community, and providing services!

Get To Know Your Director

What is your favorite thing about Public Works?

After coming to the City from private industry 30 years ago, I thought that I would last a year or so and move on to something different. I figured there was too much red tape and it was impossible to get things done efficiently or quickly. I stayed for 30 years because Public Works is all about getting things done IN SPITE of red tape. Of course the other favorite thing about public works is this is my family. It is hard to find an organization that is so committed to their work family the way we are. Like family, we sometimes argue, but that never gets in the way of our relationship.







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ADMINISTRATION DIVISION

The mission of the Administration Division is to provide direction, support, and coordination to Public Works operating divisions, facilitating their delivery of service throughout the community. The Administration division is comprised of 15 employees.

needs and maintenance.





ASSET MANAGEMENT DIVISION

The Asset Management Division consists of eight employees and maintains the operation and maintenance infrastructure assets for the City of Newport News. In addition, Asset Management supports the other Public Works divisions with respect to computer equipment, servers, network, radios, telephones (desk and cell), and all geographic information systems (GIS)

Asset Management is currently overseeing a large computer replacement project. This project includes upgrading existing older computers with new computers. Due to the extent of the project, an IT contractor has been brought on site to help with the configuration and installation of the computers.



Did you know?

Building Services maintains over 200 City facilities totaling more than 2 million square feet.



The mission of the Building Services Division is to maintain a safe, secure, comfortable, and clean environment for city employees and citizens who use city buildings and facilities. In addition to fulfilling the electrical, mechanical, plumbing, painting, carpentry and custodial needs of city buildings, the Building Services Division also provides power and lighting support for

various events throughout the year. These events include the Mid-week party, 5K runs, Park festivals, Christmas tree lighting and other special activities. Our skilled carpenters have provided custom cabinets and furniture as well.









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SAFETY & TRAINING



The Safety and Training Office has 3 employees who are committed to the safety and welfare of all employees through prevention, education, and awareness with the ultimate goal of reducing workplace accidents. The Safety and Training Office facilitates 10 "All Hands" training sessions each month on various safety topics to promote safety awareness of the Public Works employees. They also publish a semi-annual training catalog listing professional development classes that are available to all employees. The Accident Review Committee is facilitated by the Safety and Training Office and this committee meets every other week to review accidents and make recommendations in an effort to mitigate future accidents.

SECURITY SERVICES DIVISION



Security Services is a division of Public Works and provides security presence, site checks, and monitoring services for public libraries, community centers, and city government facilities comprising over 1 million square feet. Security has certified professionals, a 24/7 dispatch center, and manages the city ID badges and access. Each area is equipped with overt and covert surveillance and electronic access systems. The mission of the Security Services Division is to protect and serve.

SOLID WASTE DIVISION



The mission of the Solid Waste Division is to provide environmentally responsible collection and disposal of residential waste and to promote clean community programs and policies.







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STORMWATER DIVISION



Stormwater's mission is to protect the environment through the effective management, operation and maintenance of the stormwater systems. The division also aims to provide efficient and effective customer service to our residents and businesses; to control disease carrying vectors (e.g., rodents, mosquitoes) to reduce the threat of potential public health concerns; to provide leaf collection and snow and ice control and to enhance community maintenance through the Community Service Weekend Trash Pick-up Program.



STREET MAINTENANCE DIVISION

Street Maintenance, we patch potholes! But what else does our Division do? We have 66 full-time positions and an Operating Budget of \$10.4 million.

The mission of the Street Maintenance Division is to provide responsive and effective management for maintenance of city streets. Seasonal services are also provided that include leaf collection, snow removal, and debris clearance. Together these allow for safe transportation throughout the community.





How can you support green initiatives within the City?

Reduce energy consumption. Turn off lights and unplug your phone charger when not in use. Last year, the city's electrical bill was over \$8 Million!

SUSTAINABILITY DIVISION

The Sustainability Division is responsible for leading the City-wide Sustainability Program. The Division facilitates local government policies and practices to ensure that the City operates in a way that is economically, environmentally and socially responsible. The Division establishes

partnerships among employees, residents and community stakeholders to build a foundation for long-term environmental stewardship. The Environmental Management System (EMS) is a cornerstone of the sustainability program. EMS achieves environmental goals such as improving local waters by better managing stormwater runoff. Consistent control of operations through environmental SOP's



reduces the risk of non-compliance with regulatory demands.







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WAREHOUSE

The Warehouse staff works to create a more efficient Department of Public Works by housing products on site at the Operations Center. The Warehouse also recycles scrap metal and oil to assist in making Newport News more sustainable.

WASTEWATER DIVISION

The Wastewater Division is comprised of 91 personnel engaged in the operation and maintenance of the wastewater collection and conveyance

systems. The mission of the Wastewater Division is to protect public health, safety, and the environment through effective and innovative management, operation, and maintenance of the sanitary sewer systems.



Did you know? There are 60,000 active sanitary sewer connections

UPCOMING EVENTS

JANUARY

13, 27 City Council Meetings

19 Martin Luther King Day Holiday

FEBRUARY

2-10 Employee Pride Task Force (EPTF) Doughnut Fundraiser

9 APWA Mid-Atlantic Chapter Award Submittal Deadline

10, 24 City Council Meetings

14 Valentine's Day (SEE NOTE ON LEFT!)

16 Presidents' Day Holiday

26 Blood Drive

MARCH

10, 24 City Council Meetings

13-15 One City Marathon

APRIL

15 2nd Quarterly Newsletter Release









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HEALTH & WELLNESS

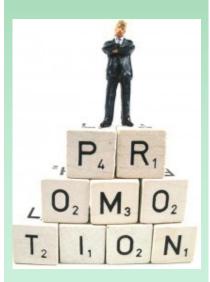
The Inaugural Newport News One City Marathon Weekend begins March 13, 2015. It will be full of opportunities to volunteer and get involved. Positions will be available at the Health & Wellness Expo, the various running events as well as the One City, One Celebration. You are encouraged to get involved and join us for this exciting event. If you are interested in getting involved, go to http://www.onecitymarathon.com/volunteers/ and complete the form. Organizers will contact you.

NEW EMPLOYEES OCT-DEC 2014



Keith Barger	Electrician II	Wastewater
Jeana Boone	Security Officer II	Security Services
Ebony Brown	Security Officer II	Security Services
Donnell Jackson	Security Officer II	Security Services
Kevin James	Security Officer I	Security Services
Joshua Martin	Security Officer II	Security Services
Steven Martin	Security Officer II	Security Services
Kevin McDonald	Security Officer I	Security Services
Adolphus Richards	Pipelayer Specialist	Wastewater
Jeffrey Thornton	Construction Worker Senior	Stormwater

PROMOTIONS OCT-DEC 2014



Monica Arrington Crew Supervisor Automated Solid Waste David Bell Senior Equipment Operator Curtis Garnett Crew Supervisor Bulk Gene Gill Senior Safety Officer Cheryl Judkins Lead Custodian Brian Lapp Wastewater Inspector Gary Nundahl Maintenance Specialist Jaimey Pease Operations Superintendent Raymond Perez Equipment Operator B Christopher Ramsey Senior Equipment Operator Ralph Redmund-Smull Crew Supervisor B Alan Rouse Generator Specialists Corrie Trice **Assistant Administrator** Uganda Whitaker Operations Superintendent

Wastewater Solid Waste Administration Division **Building Services** Wastewater Wastewater Stormwater Street Maintenance Wastewater Wastewater Wastewater **Security Services**

Solid Waste







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What are Special Accomplishments?

Any educational award, service contribution or achievement that goes beyond usual job requirements.

FOR FOR EMPLOYEE OF THE QUARTER



SPECIAL ACCOMPLISHMENTS OCT-DEC 2014

Jackie Stephan, GIS Manager and Brian Kingery, GIS Technician (Asset Management Division), recently became Certified Geographic Information Systems (GIS) Professionals (GISP). A GISP is a certified geographic information systems professional who has met the minimum standards for ethical conduct and professional practice as established by the GIS Certification Institute. Education, professional GIS work experience, and the willingness to share and advance GIS knowledge are vital components of the GISP certification.

EMPLOYEE OF THE QUARTER JAN-MAR 2015

Terrence Banks

Wastewater



As one of Wastewaters Senior Equipment Operators, Terrence has become one of the "go-to" men in the field. As a rising leader, Terrence shines as a vactor equipment trainer and ensures that all new personnel thoroughly understand the safe operation of the equipment that they utilize every day. He always encourages his team to not only be safe but professional in the field at all times. Terrence is always willing to stay and help any crew that may need his assistance and volunteers to work overnight if there is a manpower shortage. Terrence goes the extra mile to make sure any task is completed the first time with the customers best interest in mind.

RETIREMENTS OCT-DEC 2014

Lonnell Roberts - Crew Supervisor C - Solid Waste

IN MEMORIAM

Team members that we have lost, but will not be forgotten:

Saundra Cooper and Darryl Burrell









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PW NEWSLETTER EDITORIAL COMMITTEE:

Jennifer Privette - Chair Sherry Wright - Co-Chair Angie Kern Anthony Wood Bob Juelicher Brian Kingery Judi Hines Marie Montane Richard Childs

PW NEWSLETTER DIVISION LIAISONS:

Sherry Wright – Administration
Angie Kern – Asset Mgmt
Brian Kingery – Asset Mgmt
Jeff Strickland – Bldg Services
Gene Gill – Safety & Training
Tracey Shands – Security
Darrell Baskin – Solid Waste
Katrina Ayisumo - Stormwater
Marie Montane - Street Maint
Jennifer Privette – Sustainability
Chris Spencer - Warehouse
Joyce Heffington - Wastewater

Useful Links

Director's Blog

http://www3.nngov.com/cac/

Dept. of Public Works

http://www.nngov.com/ public-works

Newsletter (Intranet)

http://10.5.92.3/news.htm

MUNIS Self Service

http://selfservice.nngov.com/ MSS/Default.aspx

DEPARTMENT HIGHLIGHTS

Congratulations to each of you on our 2014 APWA Re-Accreditation! You played a key role in this accomplishment. Public Works was originally accredited in 2003 and has now been re-accredited three times with the latest being on December 1. Accredited agencies find that the process enhances performance, increases productivity, clarifies budget needs, strengthens employee morale and keeps them on a course of continuous improvement.



The Department of Public Works played a crucial role in the success of the 11th annual Hollydazzle Celebration at City Center on December 5th. Over 20,000 guests attended the event that included a mesmerizing 15 minute fireworks show, tree lighting, a cappella performances, stilt walkers, fire performers, hoop dancers, living statues, and



more. Collaboration from multiple city departments returned City Center to its original operating conditions after the event. Public Works Stormwater Division and the Street Maintenance Division provided trash and debris removal services during the duration and after the event. We appreciate everyone's hard work and commitment towards making this event a success.



The EPTF Holiday Project provided assistance for 17 families this holiday season. Thank you to everyone that selflessly donated food, money, and gifts to help ensure that someone else's holiday season was that much better.

Newport News Green Foundation, the City of Newport News and Christopher Newport University sponsored the first PARK(ing) Day event hosted at CNU to promote green space and sustainability. Judi Hines served as a judge for the food truck "Best Dish" competition.

